

Rebelz Basketball Club Incorporated Refund Policy

Effective Date: **AGM 2025**

Approved by: Rebelz Basketball Club Committee

1. Purpose

This policy outlines the guidelines for player registration, fee payments, and refunds at Rebelz Basketball Club. It ensures fairness, transparency, and consistency in how registration fees are managed.

2. Scope

This policy applies to all players, parents/guardians, and members of Rebelz Basketball Club involved in the junior domestic basketball competition.

3. Registration and Fees

- Registration is required before a player is placed in a team.
- Registration includes club fees and any association fees (e.g. Basketball Victoria and domestic competition fees).
- Payment is generally due at the time of registration via the club's designated online platform.
- Registration secures a place in a team for the upcoming season but is not a guarantee of a particular team or division placement.

4. Refund Eligibility

Refunds of fees will only be considered under the following circumstances:

| Reason for Refund | Refund Eligibility | Documentation Required |
|--|--------------------|--|
| Player withdrawal before team selection | Full refund | Written notice before team placement |
| Player withdrawal after team selection but before first game | 75% refund | Written notice and reason for withdrawal |



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|--|-----------------|---|
| Player withdrawal after season commencement (within 3 weeks) | 50% refund | Medical certificate or valid reason |
| Injury or illness during season | Pro-rata refund | Medical certificate (non-return expected) |
| Club unable to place player in a team | Full refund | N/A |
| Withdrawal due to family relocation (within 4 weeks) | 50% refund | Proof of relocation |

Note: Refunds will not be issued for missed games, change of mind, dissatisfaction with team allocation, coach, or competition grade.

5. Non-Refundable Fees

The following fees are non-refundable under all circumstances:

- Basketball Victoria annual registration
- Game day scoring levies or fines
- Uniform and merchandise purchases (unless faulty)

6. Refund Process

- All refund requests must be submitted in writing to the Club Committee via treasurer@rebelz.com.au.
- Requests will be reviewed by the Committee within 14 days.
- Approved refunds will be processed to the original payment method within 21 days of approval.

7. Special Circumstances

The Club Committee reserves the right to consider special or exceptional circumstances on a case-by-case basis.



8. Disputes

Disputes regarding refunds should be made in writing and directed to the Club President. If unresolved, they may be escalated to the relevant Association or Basketball Victoria, once section 12 of the Rebelz Basketball Club Incorporated Constitution is exercised and the matter remains unresolved.

9. Policy Review

This policy will be reviewed annually by the Rebelz Basketball Club Committee or as required due to changes in association or competition rules.

For Further Information please click on the below link:

(Link to Constitution)

